Meals on Wheels delivers over 1,000 meals a day. Our goal is to serve you good, hearty, and healthy food in a cheerful, honest, and efficient manner.

The Southwestern Vermont Council on Aging administers Meals on Wheels in partnership with three providers in Rutland and Bennington County: Lindley Food Services (Rutland), Poultney Young at Heart (Poultney), and the Bennington County Meals Program (Bennington).

> Rutland Meals On Wheels TRIO Community Meals 80 Belden Road Unit #6 Rutland, VT 05701 802-775-0133

Poultney Young at Heart 206 Furnace Street Poultney, VT 05764 802-287-9200

Bennington County Meals Program 124 Pleasant Street Bennington, VT 05201 802-442-8012

# SOUTHWESTERN VERMONT COUNCIL ON AGING

The Southwestern Vermont Council on Aging (SVCOA) is a private non-profit community based organization whose goal is to support elders 60 years of age and older in maintaining maximum independence.

The Council seeks to be responsive to both individual elders, who need assistance to remain independent, as well as, the communities in our region who need our technical assistance and support. SVCOA works to identify elder needs and create locally based solutions.

"An older adult is a person who is still developing, still growing, still a learner, still with potential, whose life continues to have within it promise for the connections to the future..."

## Senior Helpline : 1-800-642-5119

#### www.svcoa.org

This material is available, upon request, in alternate formats such as large print, braille, and audio cassette, or disk.



# HOME DELIVERED MEALS PROGRAM

#### **Rutland County:**

143 Maple Street Rutland, VT 05701 Phone: (802) 786-5990 Fax: (802) 786-5994

#### **Bennington County:**

160 Benmont Avenue Suite 90 Bennington, VT 05201 Phone: (802) 442-5436 Fax: (802) 447-2846

Supporting persons 60 years and older to live independently

# FREQUENTLY ASKED QUESTIONS

#### When do my meals come?

Meals on Wheels are delivered by community volunteers five days a week in the majority of the communities we serve. Meals arrive between 10:30am and 1:30pm. A hot, nutritious meal is delivered to your door and includes a protein, vegetables, milk, juice, bread, and fruit. We also provide frozen meals to communities that we can't serve daily.

#### What if I'm not going to be home?

If you know that you are not going to be home for a scheduled delivery, please call Meals on Wheels 24 to 48 hours in advance. For food sanitation reasons, we cannot leave a meal unattended. Please be at home to receive your meal. If you miss three meals without prior notice we reserve the right to terminate your Meals on Wheels service.

#### Do my meals cost money?

There is a suggested donation of \$3.50 per meal. All drivers carry envelopes for donations. You can give the envelope back to the driver or mail it directly to your Meals on Wheels provider.

## ELIGIBILITY

- Any person 60 years of age or older and is unable to leave home without considerable difficulty and/or assistance.
- AND experiences a physical or mental condition making them unable to obtain food or prepare meals on a temporary or permanent basis.
- The spouse of an eligible participant (regardless of age).
- People under 60 years of age with a disability are eligible if they reside with or are in the care of an individual receiving Meals on Wheels.

Preference will be given to individuals who are low-income, minority, limited English proficiency, and at risk for institutional placement.

## TO SIGN UP FOR MEALS ON WHEELS

For information or to see if you qualify for home delivered meals please call (802) 786-5990. Our staff will work with you to understand your individual dietary and meal delivery needs. If you cannot make the call yourself, a family member, friend, or caregiver may call on your behalf. All clients are deemed eligible until they complete a mandatory assessment.

## **BECOME A VOLUNTEER**

A visit by the Meals of Wheels delivery volunteer is just as vitally important as the healthy meal. Volunteers bring bright smiles and friendly greetings to make sure seniors are safe.

Meals on Wheels seeks volunteers to help serve the community. Please call your nearest home delivered meal provider if you're interested in becoming a volunteer.

MEALS ON WHEELS

TOGETHER, WE CAN DELIVER.